

CONTENTS

	List of Tables and Figures	ix
	About the Authors	xi
	Acknowledgments	xiii
Introduction	Intergroup Dialogue and the Multi-University Intergroup Dialogue Research Project	1
PART I	WHAT IS INTERGROUP DIALOGUE?	9
Chapter 1	Intergroup Dialogue: Its Role in Contemporary Society	11
Chapter 2	The Practice of Intergroup Dialogue	32
Chapter 3	A Critical-Dialogic Theoretical Framework for Intergroup Dialogue	74
PART II	STUDYING INTERGROUP DIALOGUE: METHODS, EFFECTS, AND PROCESSES	123
Chapter 4	Studying Intergroup Dialogue: Using Mixed Methods	125
Chapter 5	Effects of Intergroup Dialogue: A Focus on Processes and Outcomes	147
Chapter 6	Empathy in Intergroup Dialogues	180
Chapter 7	Engagement in Intergroup Dialogue: Listening, Speaking, and Active Thinking	211

Chapter 8	Observations of Students and Facilitators: A Lens into the Practice Model of Intergroup Dialogue	243
PART III	IMPLICATIONS: LOOKING FORWARD	281
Chapter 9	Evidence, Criticisms, and Conclusions for Practice, Theory, and Research	283
Chapter 10	Intergroup Dialogue: A Response to the Challenges of Demography, Democracy, and Dispersion	328
Epilogue	Intergroup Dialogue Alumni in a Changing World	355
Appendix A	Survey Measures	377
Appendix B	Analytic Procedures, Effects Tables	391
	Notes	417
	References	425
	Index	463